

Miller Thomson I<sup>3</sup> is our commitment to *Involve Improve Innovate*. The goals of Miller Thomson I<sup>3</sup> are stronger communication, better matter management and greater efficiency. Miller Thomson I<sup>3</sup> consists of a suite of tools to reach these goals, including legal project management, legal innovation and practice improvement and legal outsourcing.

## Involve

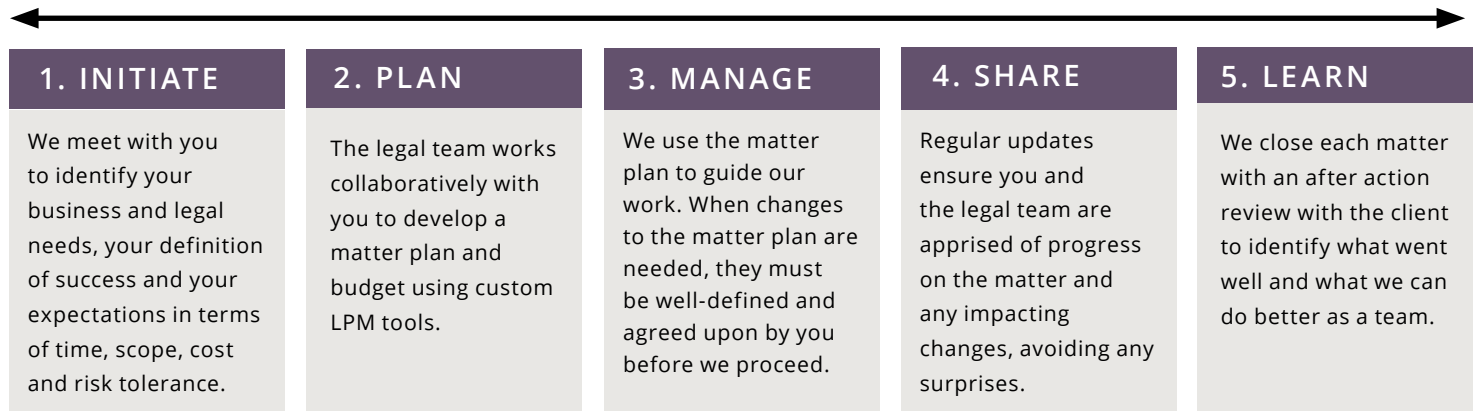
Communication is a recurring theme in Miller Thomson I<sup>3</sup> and critical to our goal of building a long-term relationship with our clients as a trusted advisor. Miller Thomson I<sup>3</sup> is our I<sup>3</sup> commitment to you:

- High quality legal work
- Understand your business and industry
- Full transparency
- Timely communication
- Value for money
- Exceptional client service

## Improve

When we work with our clients to implement our legal project management (LPM) program it improves the delivery of legal services, strengthens client relationships and ensures we exceed client expectations.

### COMMUNICATION



## Innovate

 <b>ALTERNATIVE FEE ARRANGEMENTS</b> We have a strong track record of providing alternatives to traditional hourly fee billing. We can design tailored risk-sharing pricing models with our clients to enhance our value proposition.	 <b>INNOVATION AND PRACTICE IMPROVEMENT</b> We connect our lawyers to key precedents, knowledge tools and other technology that drive efficiencies.	 <b>'ON SHORE' LEGAL OUTSOURCING</b> Our pricing philosophy is to delegate work to the right resource within our offices. With 10 offices across Canada, we can direct work to lower cost centres, where appropriate, to be cost efficient.
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For more information on Miller Thomson I<sup>3</sup>, we invite you to contact:

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